



SERVICE AGREEMENT

This Service Agreement ("Agreement") is entered into between:

Provider: TERAQORE TECHNOLOGIES LTD ("Provider")

and

Client: Robin ("Client")

Effective Date: Jun 1

1. Services

Provider agrees to design, configure, and deploy the following systems for the Client:

Lead Magnet Capture System

- Landing page hosted on Client's domain
- Lead capture form
- Automated lead magnet delivery
- Email and WhatsApp lead collection

Coaching Funnel System

- Video Sales Letter (VSL) landing page
- Calendar booking integration
- Automated appointment reminders

Communication System

- Email campaign setup and automation
- WhatsApp campaign setup and automation
- Audience segmentation capabilities
- Broadcast messaging functionality

Unified Dashboard

- Lead management dashboard
- Lead source tracking
- Booking tracking



- Payment tracking
- Weekly summary reporting

Payment Automation

- Stripe recurring payment integration
- Coaching subscription billing setup

Provider shall deliver the above services substantially in accordance with the proposal provided to Client.

2. Project Timeline

The project shall be delivered within twenty-one (21) business days.

The project timeline shall commence only after:

- a. Client has signed this Agreement.
- b. Initial payment has been received.
- c. Client has provided all required assets, content, account access, and approvals.

Any delays caused by the Client shall automatically extend the delivery timeline.

3. Client Responsibilities

Client agrees to provide:

- Domain access or DNS access
- Stripe account access
- WhatsApp Business account access (if applicable)
- Logos and branding assets
- Lead magnet materials
- VSL content, recordings, or approval for content creation
- Coaching offer details
- Any additional information reasonably required for implementation

Provider shall not be responsible for delays resulting from missing assets, delayed responses, or unavailable third-party accounts.

4. Payment Terms

Project Fee: AUD \$2,499

Payment Schedule:

- AUD \$500 deposit upon signing (received)
- AUD \$1,000 upon completion of Phase 2 / Week 2 milestone



- AUD \$999 prior to final deployment and handover

All payments are non-refundable once work has commenced.

Failure to make milestone payments may result in suspension of work until payment is received.

5. Ongoing Maintenance

Following project delivery, ongoing maintenance services shall be available at AUD \$199 per month.

Maintenance may include:

- Hosting support
- System monitoring
- Deliverability monitoring
- Dashboard upkeep
- Minor configuration updates

Maintenance services are optional unless otherwise agreed in writing.

6. Third-Party Services

The Client acknowledges that the solution may utilize third-party platforms including but not limited to:

- Stripe
- WhatsApp Business Platform
- Meta Business Services
- Email Service Providers
- Calendar Booking Platforms
- Hosting Providers

Provider is not responsible for outages, policy changes, account suspensions, approval delays, or limitations imposed by third-party services.

Any subscription fees charged by third-party providers remain the responsibility of the Client.

7. Scope Control

Any features, integrations, revisions, or services not specifically listed in Section 1 shall be considered additional work.

Additional work may require a separate quotation, timeline, and payment agreement.

8. Intellectual Property

Upon full payment of all fees:

- Client shall own all project-specific assets created for the project.



- Client shall retain ownership of their domain, customer lists, Stripe account, and business data.

Provider retains ownership of any pre-existing frameworks, templates, methodologies, code libraries, and internal systems used to deliver the project.

9. Limitation of Liability

Provider does not guarantee:

- Revenue increases
- Lead volume
- Conversion rates
- Coaching sales results
- Marketing performance

Provider's responsibility is limited to delivery of the agreed systems and integrations.

Under no circumstances shall Provider's liability exceed the total amount paid under this Agreement.

10. Termination

Either party may terminate this Agreement upon written notice.

Any work completed up to the date of termination shall remain payable.

The initial deposit is non-refundable.

11. Acceptance

By signing below, both parties acknowledge that they have read, understood, and agree to the terms of this Agreement.

☒ I hereby acknowledge that I have read and understood the above conditions.



Electronic Signatures

Robin Arora

(digital representation of the signature)

Robin Arora

Email: robinarora2319@gmail.com

June 02, 2026 08:45

Audit trail

June 01, 2026 10:38

Contract is sent to Robin Arora robinarora2319@gmail.com

June 02, 2026 02:52

Viewed by Robin Arora

June 02, 2026 02:52

Email address verified Robin Arora robinarora2319@gmail.com

June 02, 2026 08:45

Signed by Robin Arora (IP: 101.118.26.137)

June 02, 2026 08:45

Document finalized

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